# Muveet Rider's Guide

## Getting Started as a Muveet Rider

 - Sign up on the Muveet Driver Centre.
 - Submit required documents (driver’s license, vehicle papers, insurance, and valid ID).
 - Attend an orientation session to learn about safety, payments, and customer service.
 - Download the Muveet Rider App and start accepting delivery requests.

## Understanding Your Dashboard

 - Order Requests: Accept or reject delivery requests.
 - Earnings: Track daily and weekly payments.
 - Ratings & Feedback: Improve your service through customer reviews.
 - Navigation: Integrated maps to guide you to pickup and drop-off points.

## Maximizing Your Earnings

 - Deliver during peak hours for higher payouts.
 - Maintain a high rating to access premium orders.
 - Complete more deliveries to earn performance bonuses.
 - Follow best practices to receive customer tips.

## Rider Safety & Compliance

 - Wear a helmet and protective gear (for bike riders).
 - Obey traffic rules and speed limits.
 - Confirm recipient details before completing deliveries.
 - Report any suspicious activities or incidents immediately.

## Customer Service Best Practices

 - Be polite and professional at all times.
 - Communicate with customers in case of delays.
 - Handle deliveries with care.
 - Always follow drop-off instructions accurately.

## Contact Support

 - Phone: +234 816 364 4376
 - Email: support@muveet.com