# Muveet Rider's Guide

## Getting Started as a Muveet Rider

- Sign up on the Muveet Driver Centre.  
 - Submit required documents (driver’s license, vehicle papers, insurance, and valid ID).  
 - Attend an orientation session to learn about safety, payments, and customer service.  
 - Download the Muveet Rider App and start accepting delivery requests.

## Understanding Your Dashboard

- Order Requests: Accept or reject delivery requests.  
 - Earnings: Track daily and weekly payments.  
 - Ratings & Feedback: Improve your service through customer reviews.  
 - Navigation: Integrated maps to guide you to pickup and drop-off points.

## Maximizing Your Earnings

- Deliver during peak hours for higher payouts.  
 - Maintain a high rating to access premium orders.  
 - Complete more deliveries to earn performance bonuses.  
 - Follow best practices to receive customer tips.

## Rider Safety & Compliance

- Wear a helmet and protective gear (for bike riders).  
 - Obey traffic rules and speed limits.  
 - Confirm recipient details before completing deliveries.  
 - Report any suspicious activities or incidents immediately.

## Customer Service Best Practices

- Be polite and professional at all times.  
 - Communicate with customers in case of delays.  
 - Handle deliveries with care.  
 - Always follow drop-off instructions accurately.

## Contact Support

- Phone: +234 816 364 4376  
 - Email: support@muveet.com